

You may use this form but it is **not necessary please see**

<https://www.babymoos.com/returns-exchanges/> for alternative easier options to cancel, return or exchange, If you use this option, we will communicate to you an acknowledgement of receipt of such cancellation on a durable medium (e.g. by email) without delay.

You have the right to cancel this contract within 14 days without giving any reason.

The cancellation period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the goods.

To exercise the right to cancel, you must inform A Kewley t/a Baby Moo's of your decision to cancel this contract by clear statement (e.g. letter sent by post, fax or e-mail).

To exercise your cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

If you cancel this contract, we will reimburse to you all payments received from you, including the costs of delivery (except for the supplementary costs arising if you choose a type of delivery other than standard delivery offered by us).

We may make a deduction from the reimbursement for loss in value of any goods supplied, if the loss is the result of unnecessary handling by you.

We will make the reimbursement without undue delay, and not later than:

(a) 14 days after the day we receive back from you any goods supplied; or

(b) (if earlier) 14 days after the day you provide evidence that you have returned the goods.

We will make the reimbursement using the same means of payment as you used for the initial transaction, in any event, you will not incur any fees as a result of the reimbursement.

We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

You shall send back the goods or hand them over to us without undue delay and in any event not later than 14 days from the day on which you communicate your cancellation of this contract to us. This deadline is met if you send the goods back before the period of 14 days has expired.

You must bear the cost of returning the goods.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

I hereby give notice that I cancel my contract of sale of the following goods:

Order date:

Order number if known:

Customer name & address:

Signature of consumer(s) (only if this form is notified on paper)

Date: